

WESTERN FRONT  
**CENTENARY**  
2016–2018



**Fromelles and Pozières Centenary  
Commemorative Services**

19 & 23 July 2016

**Information for  
Attendance Pass Holders**



Australian Government

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*1st Australian Division Memorial – Pozzières, France*

## **Introduction**

On the 19th and 23rd July 2016, we will gather at Fromelles and Pozzières where 100 years ago the Australian Imperial Force fought its first major actions on the Western Front. In just over six weeks on the Somme, Australia suffered as many casualties as in eight months on Gallipoli.

The purpose of the commemorative services is to acknowledge the sacrifice of all Australian men and women who have served in all wars, conflicts and peace operations by commemorating the centenary of the First World War.

This booklet, distributed with your attendance pass, will assist you in preparing for your visit to the Western Front for the Centenary commemorations.

By using an attendance pass on 19th or 23rd July 2016 to gain entry to the Fromelles and/or Pozzières services in 2016 (2016 Commemorations), the bearer acknowledges the information provided, and accepts all terms and conditions outlined in this booklet.

## Fromelles and Pozières Centenary Commemorations in France

Attending the 2016 Commemorations is a once in a lifetime experience, but it is important that you know what to expect at the services before attending. The services are held at commemorative sites which have no permanent infrastructure or shelter.

A moderate level of fitness is required for visitors attending the 2016 Commemorations. Visitors may also need to stand for long periods of time, including in queues for security screening. Seating at the 2016 Commemorations is not allocated and is available on a first-come, first served basis. At the 1st Australian Division Memorial, Pozières Commemorative Site, some 70% of the crowd will be located on grassed areas. The grassed areas do not have seats and visitors in these areas will be required to stand before and during the commemorative service. Visitors in large groups may not be able to be located together.

Security and crowd management arrangements will be in place, including airport-style screening and bag searches of all visitors at the entry points to all commemorative sites. Visitors should follow the instructions of security personnel at all times.

Limited medical support is provided by local French health authorities at the 2016 Commemorations. Visitors should bring their own medication, including non-prescription pain relief medication which is not available from the French health authorities onsite. The medical support provided is equipped for medical emergencies and is not designed to treat minor ailments.

Further information about attending the 2016 Commemorations is available at the Anzac Centenary website: [www.anzaccentenary.gov.au](http://www.anzaccentenary.gov.au).



*Fromelles (Pheasant Wood) Military Cemetery - Fromelles, France*

## Before You Depart Home

### Register your travel

The Department of Foreign Affairs and Trade (DFAT) provides travel advice for France on its Smartraveller website, [www.smartraveller.gov.au](http://www.smartraveller.gov.au). It is recommended that Australians travelling to France for the 2016 Commemorations monitor this advice and register their details at [www.smartraveller.gov.au](http://www.smartraveller.gov.au). Registration means you will be advised of any changes to the travel advisory and allows DFAT to get in touch with you or your family in the event of an emergency.

### **Obtain travel insurance**

Travel insurance is a must-have for overseas travel, so make sure that you have organised cover before you leave Australia or your home location. Overseas medical care and repatriation is very expensive. If something unexpected happens and you don't have the appropriate travel insurance, you are personally liable for all costs. Make sure your insurance covers all the activities you will be undertaking and any pre-existing medical conditions. It's important to be clear about what is covered under your policy; if in doubt, talk to your insurer.

### **Check your visa requirements**

France is located within the Schengen Area of the European Union (EU). If you are travelling on a passport issued by Australia then you do not require a visa to enter this area of the European Union if you are staying less than 90 days.

Individuals travelling on passports issued by countries other than Australia may need an entry visa. The EU has a common list of countries whose citizens must have a visa when crossing the external borders and a list of countries whose citizens are exempt from that requirement. Further information can be located at:

[www.ec.europa.eu/dgs/home-affairs/what-we-do/policies/borders-and-visas/visa-policy](http://www.ec.europa.eu/dgs/home-affairs/what-we-do/policies/borders-and-visas/visa-policy)

### **Download guides and apps**

Explore the Australian Remembrance Trail online, with access to audio guides, interactive maps, images and historical information. You will step back in time, reliving the experiences of the soldiers of the Australian Imperial Force. Stay informed of updates to the Australian Remembrance Trail via the website. [www.ww1westernfront.gov.au](http://www.ww1westernfront.gov.au).

Discover the brutal battles in which Australian troops took Pozières village and its environs during the First World War. Visit the sites of some of the heaviest and deadliest battles. Listen to extraordinary individual acts of bravery by soldiers and learn about the unimaginable conditions they had to endure. The '*Australians at Pozières 1916*' application has been developed by the Poppy Country (Somme / France) in collaboration with the Australian Embassy, the Australian Government and the French Government. Available on both Apple and Android from the app store or [www.ww1westernfront.gov.au](http://www.ww1westernfront.gov.au).

The Commonwealth War Graves Commission's (CWGC) War Graves app provides information about the cemeteries in France and allows you to search for the location of an individual's war grave. Visit the CWGC website, [www.cwgc.org/app](http://www.cwgc.org/app), to download the app.

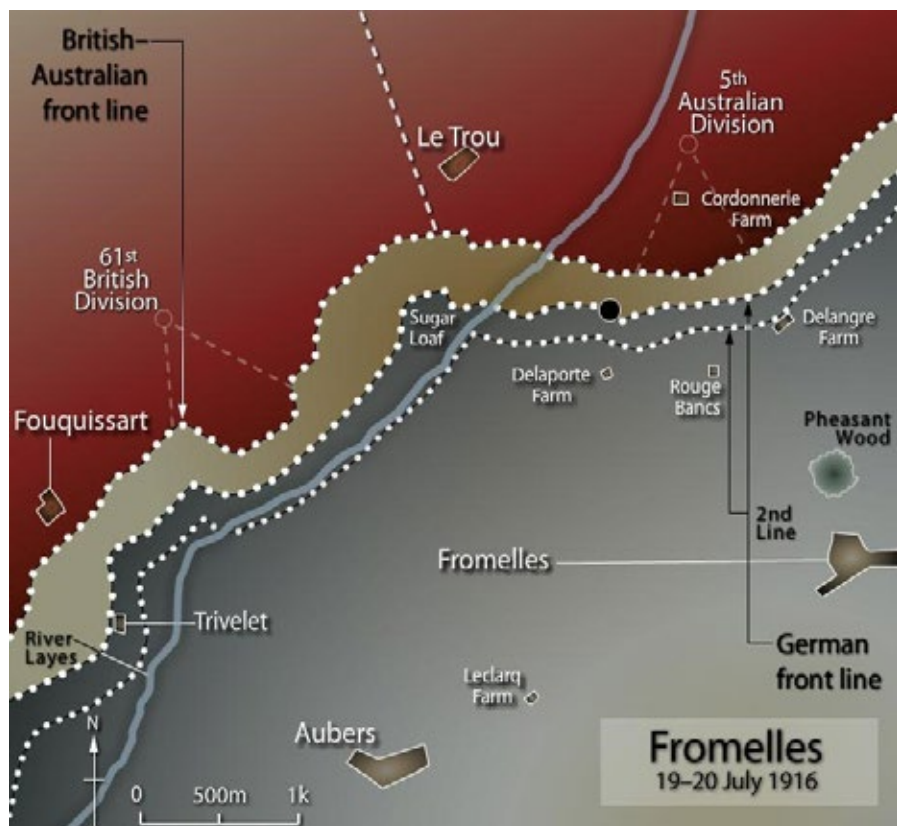
## Children and infants

If you are planning to take an infant aged three years or under to the commemorations, they are exempt from holding an attendance pass. If you are seated in the tiered seating at Fromelles or Pozières, then Infants aged three years or under must sit on the lap of an attendance pass holder. If you have a child aged over three years the child will require an attendance pass to attend the commemorations.

Please seriously consider your requirement to bring a pram and/or stroller. Prams and strollers will not be permitted into the commemorative sites at Pozières and at Fromelles, they must be left unaccompanied and not brought into the tiered seating area. The Australian Government accepts no responsibility for lost or stolen belongings.



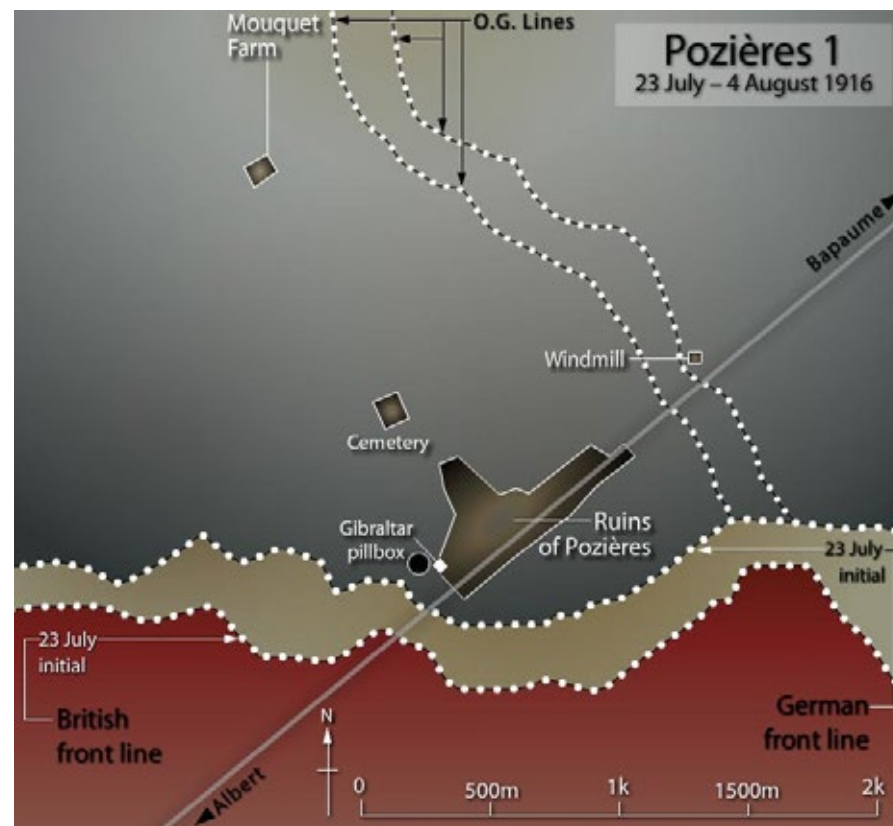




## Fromelles Battlefield Area

The map shows the British and German lines opposite one another on a seven kilometer front near the town of Fromelles in northern France. Near Fromelles is Pheasant Wood, where the bodies of 250 Australian and British were found in 2009.

*Note: the black circle that appears on the German front line to the east of Sugar Loaf (about 500 meters north of Delaporte Farm) is the present location of the Australian Memorial Park, Fromelles.*



## Pozières Battlefield Area

The map shows the Australian and German front lines before the Australian capture of Pozières.

*Note: the black circle that appears at the south-west edge of Pozières is the location of the 1st Australian Division Memorial which today lies across the road from the ruins of the 'Gibraltar' pillbox.*

## Arriving at the 2016 Commemorations Security and Attendance Pass Validation Process

All visitors to the 2016 Commemorations will go through attendance pass scanning points and security screening as part of the entry process.

The Australian Government works closely with the French authorities to provide appropriate security arrangements. You should follow instructions issued by French security personnel and allow sufficient time to travel to commemorative sites and to pass through the various security checkpoints.

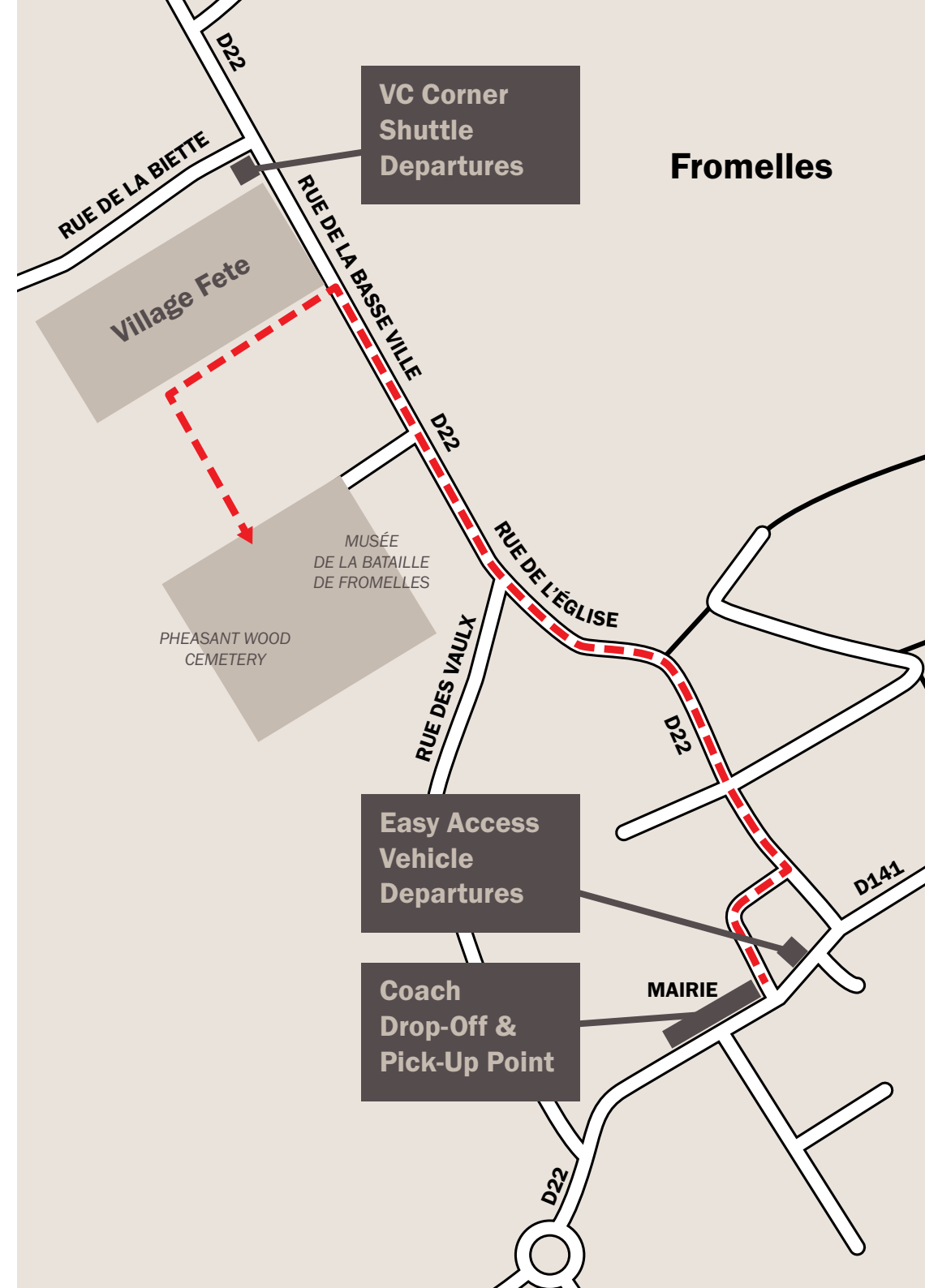
Security and crowd management measures include screening of all visitors at the entry points to all commemorative service sites, bag searches and crowd control barriers. The barriers are used as a means of directing public access and protecting the surrounding environment.

Security measures may be in place several days in advance of the services. Certain areas of the commemorative sites may not be accessible to the public.

### Fromelles - Attendance pass validation and coach registration

**Important Note:** All visitors should have their passport and attendance pass on their person ready for validation prior to arriving at the check point entry location.

All visitors arriving in Fromelles must go through the check point entrance gate. At this point, visitors will then have their attendance pass validated, progress through security scanning and receive a wristband that will permit entry to the commemorative site. Visitors





will also be provided with their information pack and a lanyard to hold their attendance pass. By showing the wristband, visitors will be permitted to proceed through the commemorative site at their leisure.

Visitors should ensure that they are adequately equipped for wet, cold and hot weather, have appropriate footwear and do not take any prohibited items off their coach/bus. All coaches/buses will depart the area from the drop off location and visitors will not see their coach/bus again until after all commemorative services have concluded.

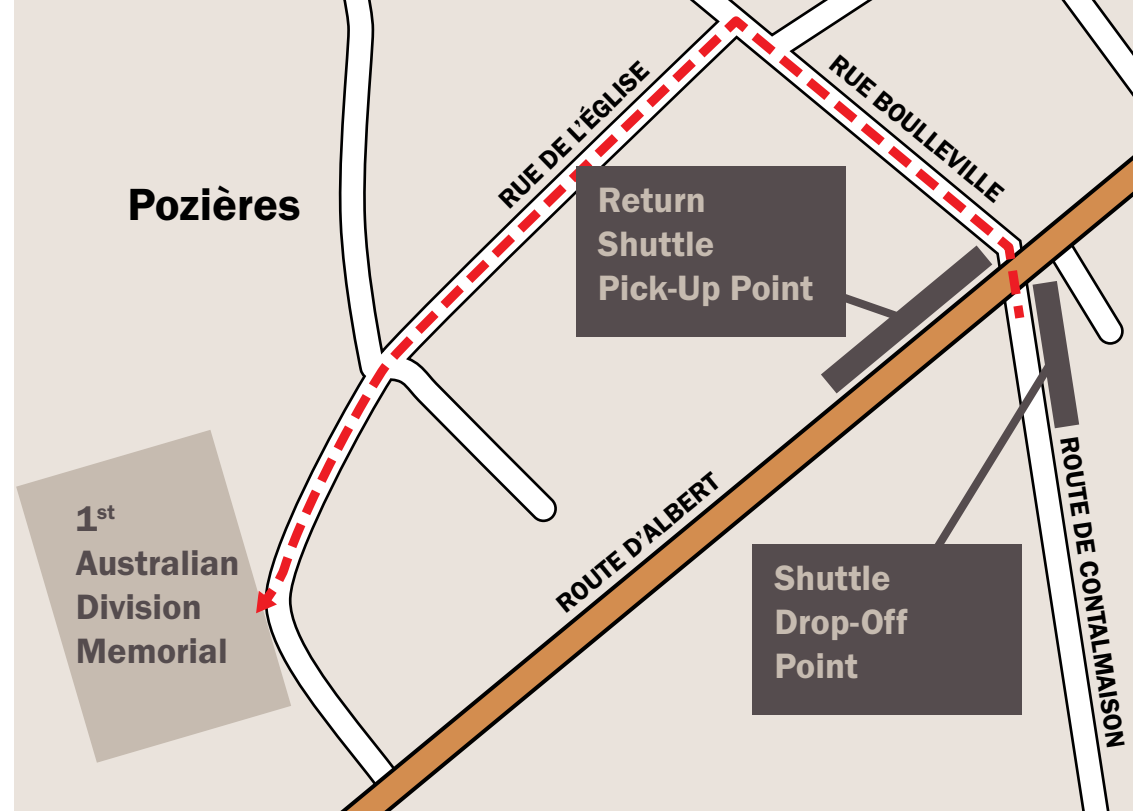
Coaches and buses will also be registered as they drop off in the town of Fromelles and given an identification number. Visitors will be given a matching card to help them identify their coach/bus number after the services have concluded.

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**Private Vehicles and Taxis:** Please note that private vehicles and taxis will not be permitted access to the town of Fromelles. All visitors arriving in private vehicles and taxis will be directed to Lille to park their vehicle and board a Nord-Pas de Calais Crèateurs d'horizons shuttle bus. It should be noted that a fee is associated with this service.

Visitors arriving in private vehicles and taxis should note that it is their responsibility to get to Lille to board the shuttle. Visitors are also responsible for their departure from the town of Fromelles and ensuring they board a shuttle back to Lille at the conclusion of the commemorations.

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### Pozières - Attendance pass validation and coach registration

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**Important Note:** All visitors should have their passport and attendance pass on their person ready for validation prior to arriving at the check point entry location.

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All visitors attending the Pozières commemorations must go through the check point and security verification at the Albert airport (approximately 10km from Pozières). At this point, visitors will have their attendance pass validated, progress through security scanning and receive a wristband that will permit them to board an Australian Government shuttle to the commemorative site. It is here that visitors will also be provided with their information pack and a lanyard to hold their attendance pass.



## Assisted Mobility Services

If you nominated within your application a requirement for Assisted Mobility services at Fromelles and/or Pozières, the Assisted Mobility pass will be sent to you separately. Each registered individual will receive two mobility passes, one for the individual with the need and one for a carer or accompanying person. The carer or accompanying guest must be registered and hold an attendance pass to the commemoration in their own right.

### **Assisted Mobility services at Fromelles and Pozières are limited to:**

- Dedicated seating areas at the Commemorative Site for those with assisted mobility needs and their accompanying person.
- Transport from the coach set down point to the Commemorative Site for those with assisted mobility needs and their accompanying person. In the case of Fromelles this is from the coach drop off point in the town of Fromelles and Pozières this is from the Albert Airport.
- Access to a limited number of dedicated Accessible Mobility toilets.

### **Assisted Mobility services will not include:**

- Personalised or dedicated one-on-one assistance.
- The provision of carers, wheelchair pushers, or physical assistance with seating or embarking and disembarking vehicles (although most Assisted Mobility vehicles will have steps to enter and exit).
- Wheelchairs, walkers or mobility aids – any visitor requiring this assistance must bring their own.
- An indoor/covered area.
- Oxygen or personal medications.
- Specialised support for “high care” individuals.
- Support travelling to or from your accommodation to either Fromelles town or Albert Airport.

If you require any of the above support, you should ensure your accompanying person is capable of assisting you.

Vehicles used to transport you at the commemorative sites will not have a separate luggage compartment. You must be able to carry your bag or luggage on your lap in the vehicles if required.

## VC Corner Wreath laying – 19 July 2016

There will be an opportunity for you to lay a wreath at the VC Corner cemetery. A shuttle service will be in operation between Fromelles and the VC Corner Australian Cemetery and Memorial during the morning of 19 July 2016.

The shuttle service will run from 9:00AM to 12:00 Noon. Support staff will be available during this time and Australia's Federation Guard (AFG) will be present providing a vigil at the memorial.

During the dedication ceremony at Fromelles there will **not** be an opportunity for you to lay a wreath during ceremony proceedings.

### About the VC Corner Cemetery

The purpose of the attack at Fromelles was to prevent the Germans from dispatching reinforcements south to the Somme front where the great British offensive, which began on 1 July 1916, was in full swing. The German front line over a 3.6 kilometer stretch on either side of the 'Sugar Loaf' was to be captured and held and a short advance from there undertaken to a supposed 'third' German line.

The consequences for the Australians of the Battle of Fromelles can be seen at VC Corner Australian Cemetery and Memorial which is a little further along the Rue Delvas from the river.

At VC Corner there are no headstones. Under two large concrete crosses set flat on the ground, to the left and right near the cemetery entrance, are the remains of more than 400 Australians who were killed in action or died of wounds. These remains are in fact not in a mass grave, but rather individual burials. They died all around here, and all are Australian. The cemetery is in the middle of the old no-man's-land between the Australian and German trenches of 19 July 1916 and is one of only two all Australian cemeteries on the Western Front.



*VC Corner Australian Cemetery and Memorial – Fromelles, France*

## Frequently Asked Questions

**Q: Only my first and last names have been printed on my attendance pass - not my full name (as it appears on my passport). Is this a problem?**

A: No. An attendance pass that includes your first name and last name is a valid attendance pass. It does not matter whether or not your middle name is printed on the pass.

**Q: My attendance pass has been printed with my old passport number. Is this a problem?**

A: No. If your old passport number is printed on your pass, then you should bring the old passport with you, or a photocopy of that passport, along with your new passport to present at the check points in France.

**Q: Do I have to bring my passport with me or will a photocopy of the passport be ok?**

A: A photocopy of your passport, showing the page which includes your photograph, passport number and full name, will be accepted as identification at the check points in France.

**Q: What if I lose my attendance pass or it is stolen before I get to France?**

A: If you lose, misplace or your attendance pass is stolen before you arrive at Fromelles and/or Pozières, you must identify this at the first checkpoint. Processes will be in place for the reissue of attendance passes at the commemorative sites.

If possible, you should contact Ticketek or the Department of Veterans' Affairs to advise that you have lost or misplaced your pass. If you advise us before you arrive at the commemorative

site, it may be possible for a new attendance pass be printed ready for collection when you arrive. See the back of this booklet for contact details.

**Q: What if my attendance pass is damaged?**

A: If your attendance pass is damaged before you arrive at the commemorative site, you must identify this at the first checkpoint. Processes will be in place for the reissue of attendance passes at the commemorative sites.

If possible, you should contact Ticketek or the Department of Veterans' Affairs to advise that your attendance pass is damaged. If you advise us before you arrive at the commemorative site, it may be possible for a new attendance pass be printed ready for collection when you arrive.

**Q: What if I forget to bring my passport with me to the Commemoration?**

A: If you forget to bring your passport or a photocopy of your passport with you for the identification check, you will be asked for other photographic identification documentation, such as a Driver's Licence. If you are unable to provide other identification documents, there will be a process in place to attempt to verify your identity. If your identity can not be verified, you may not be permitted entry to the commemorations.

**Q: What if I lose my attendance pass or wristband onsite at the Commemoration?**

A: If you lose your attendance pass or wristband while you are at Fromelles and/or Pozières, you must identify this at one of the check points or Event Office. Processes will be in place for the reissue of an attendance pass or wristband at the commemoration.



## What to Take

Prior to arriving at Fromelles and/or Pozières, all visitors should have their attendance pass and passport (or a photocopy of their passport) readily accessible and within reach for validation as soon as they arrive at the commemoration entry location.

In your preparations, you should consider that northern France can experience extreme heat (up to 40°C) in July.

Visitors will also need to ensure that they have everything they need for the day in a small bag or day-pack. Your bag should not be any larger than that allowed as carry on luggage on a plane.

### What to pack:

- Attendance Pass and passport (or photocopy of passport)
- Wet weather and windproof jacket and pants
- Prescription medications (if required)
- Non-perishable food and snacks
- Drinking water (opened bottles will not be allowed into the site)
- Sunscreen
- Compact personal camera

## Prohibited Items

The following items are prohibited at the commemorative services:

- Dangerous or hazardous items
- Advertising or marketing messages
- Large backpacks (Day-packs, eg. aircraft cabin bag sized are OK)
- Camping equipment (e.g. tents, folding chairs, stretchers, etc)
- Opened bottles of liquid
- Flammable liquids
- Weapons or sharp objects, including umbrellas (a poncho will be issued in the information pack provided)
- Large objects (e.g. chairs, musical instruments)
- Hiking poles (Medical aids, such as walkers and walking sticks will be permitted subject to medical need)
- Large flags or banners
- Professional photographic equipment (eg. Large zoom lenses, audio visual or cinematographic devices apart from for accredited media)
- 'Selfie' sticks and large camera tripods
- Drones and remote control devices
- Smoking is prohibited within the commemorative site
- Alcohol – ***Intoxicated persons will be refused entry***

These items must be left on your coach or vehicle. Visitors to the commemorative services are screened by the Australian Government's contracted security provider upon entry to the sites and bags are scanned. Prohibited items will be confiscated upon entry to the site and may be destroyed.

## Information Packs

On arrival at the Anzac Commemorative Site, visitors will be provided with an information pack which will contain:

- The Orders of Service for the Commemoration
- A poncho
- A hat
- A survey form
- A pencil
- Small bag of sweets
- Commemorative pin

There are only sufficient information packs to issue one pack per visitor attending the services. There are no spares and information packs can not be purchased or replaced.

## Attendance Pass Terms and Conditions

### Introduction

Attendance passes will be provided free of charge by the Commonwealth of Australia (the Australian Government). An attendance pass is an invitation by the Australian Government to the person whose name appears on the pass (the pass-holder) to gain access to one of the following two commemorative sites (the 2016 Commemoration(s));

19 July 2016 – The Pheasant Wood Cemetery, Fromelles, to view;

- 1:00PM - the Pheasant Wood Headstone Dedication Ceremony at Fromelles (Pheasant Wood) Military Cemetery
- 5:00PM - the Australian National Commemorative Service at VC Corner on large screens, live.

23 July 2016 – 1st Australian Division Memorial, Pozières, to view;

- the Australian National Commemorative Service at Pozières

The purpose of the Commemorative Services is to acknowledge the sacrifice of all Australian men and women who have served in all wars, conflicts and peace operations by commemorating the centenary of the First World War.

### Application of terms and conditions

An attendance pass is subject to the allocation rules and the terms and conditions, as well as any instructions displayed at the Commemoration sites. These terms and conditions may be changed from time to time by the changes being posted on the Australian Government's website at the Australian Government's absolute discretion. The completion of a pass allocation application online and/or by post (whether in person or thorough an agent) and/or the acceptance of an allocated attendance pass confirms the applicant's agreement to the following terms and conditions:

### **Invitation to attend the 2016 Commemoration(s)**

1. The attendance pass is an invitation to the pass-holder by the Australian Government to attend the 2016 Commemorations at Fromelles and/or Pozières, France on 19 and 23 July 2016. Although the Australian Government will be responsible for managing the Commemoration in France, ultimate responsibility for, and control of, the Commemoration remains with the Government of France. Further, the Australian Government is not responsible for any other circumstances outside its control. For example, it may become necessary for the Australian Government to issue travel advisory warnings in respect of particular countries, including France. Consequently, the attendance pass does not confer on a pass-holder any right of access or entry to, or attendance at, the Commemoration.
2. An attendance pass does not confirm allocated seating or guarantee a full view of the ceremony.
3. The pass-holders agree that the provision to them of an attendance pass does not result in or create a contract between any pass-holder and the Australian Government or Ticketek Pty Ltd.
4. The Australian Government reserves the right at any time to postpone, change or cancel the 2016 Commemoration(s), if it in its opinion it deems it appropriate to do so. The Australian Government also reserves the right to alter or change any aspect of the 2016 Commemoration(s) without prior notification.
5. All attendance pass-holders are responsible for all costs, travel and accommodation and accept all risks whatsoever, in relation to the 2016 Commemoration(s), including risks associated with any cancellation or postponement of, or change to, the Commemoration.

6. The Australian Government shall not be liable for any loss, damage, cost or expense (including any damage to personal property) suffered, incurred or to be incurred by reason, or in respect, of the pass-holder's attendance, or proposed attendance, at the 2016 Commemoration(s). Under no circumstances will the Australian Government be liable for foreseeable or unforeseeable, or for direct or indirect, loss or damage in any form.
7. The Australian Government shall not be liable to tour operators for any loss, damage, cost or expense (including any damage to personal property or loss of profits) suffered, incurred or to be incurred by reason, or in respect, of any person's attendance, or proposed attendance, at the 2016 Commemoration(s). Under no circumstances will the Australian Government be liable for foreseeable or unforeseeable, or for direct or indirect, loss or damage in any form.
8. In particular, should the 2016 Commemoration(s) be postponed, changed or cancelled, the Australian Government will not be liable for the payment of any compensation or for loss of money and/or expense incurred or to be incurred by the pass-holder or by any tour operator (including loss of profits).
9. A tour operator shall be taken to have accepted these terms and conditions in so far as the terms and conditions apply to any customer of the tour operator.

### **Cancellation of an attendance pass**

- 10 a. An attendance pass may be cancelled or revoked at any time by a delegate of the Australian Government without assigning a reason, and without giving the pass-holder any notice of an intention to cancel or revoke the pass, if the delegate suspects that the pass-holder might breach or has breached any of

the allocation rules, any of these terms and conditions or has acted or might act in a manner that is inconsistent with the purpose of the Commemoration or with maintaining its dignity, solemnity or safety.

- 10 b. A delegate of the Australian Government may refuse anyone entry to the 2016 Commemoration(s) in the delegate's absolute discretion and without prior notice, if the delegate suspects the pass-holder might engage in conduct that is prejudicial to, or inconsistent with, the purpose of the Commemoration or with maintaining its dignity solemnity or safety.
11. Any person who fails to comply with instructions from a delegate or other person purporting to act on behalf of the Australian Government at the Commemoration may be ejected. In addition, anyone found in the opinion of a delegate to be causing damage to any part of the site of the 2016 Commemoration(s), causing or threatening to cause harm to any other person at the Commemoration or in the near vicinity, or behaving in an illegal, anti-social or aggressive manner, or appearing to be under the influence of drugs or alcohol or otherwise acting in breach of these terms and conditions will be ejected from the venue or the immediate vicinity without any reason being assigned for the ejection. The conduct leading to the ejection may also be reported to the local police.
12. If a delegate of the Australian Government suspects that a tour operator might breach or has breached any of the allocation rules, or has made a false or misleading application on behalf of a pass holder, the delegate may cancel or revoke an attendance pass that has been allocated to a pass holder in the tour group or on the basis of an application made by the tour operator.
13. Particular things that are not permitted at the 2016 Commemoration(s)

14. The following articles are not permitted at the Commemoration: large flags, advertising or marketing messages, chairs, knives, fireworks, smoke canisters, air horns, flares, weapons, dangerous or hazardous items, laser devices, glass vessels, cans, poles, and any article that might be used as a weapon or compromise public safety. This is a non-exhaustive list of the types of articles that are not permitted and the Australian Government retains a discretionary right throughout for a delegate to include additional items that are not permitted.
15. No alcohol is permitted to be taken into the Commemoration. Glass and cans are not permitted. No substances that are illegal under French or Australian law will be permitted.
16. No professional photography equipment (eg zoom lenses, audio visual or cinematographic devices) will be permitted into the 2016 Commemoration(s) without the prior written consent of the Australian Government or one of its delegates.
17. Smoking in at commemorative services is prohibited. All signage instructions at the 2016 Commemoration(s) must be observed.
18. No animals will be permitted, other than guide dogs for the blind and/or hearing dogs for the deaf and/or assistance dogs for disabled attendees.
19. The Australian Government by its delegate reserves the right to search all holders and their personal property and refuse admission to, or eject from, the 2016 Commemoration(s) any person who refuses to be searched by a delegate, the police or any person acting on their behalf.

**Passes are not transferable and must be kept with the pass-holder**

20. Subject to clauses 20 and 21 below, attendance passes are strictly non-transferable and cannot be sold, traded, assigned, transferred, offered for sale or exchanged in any circumstances. A breach or attempted breach of this condition

is a ground for seizure or cancellation of the pass. Any pass obtained by a person in breach of this condition will result in that person being refused entry to, or participation in, the 2016 Commemoration(s).

21. If the Secretary of the Department of Veterans' Affairs (the Secretary), or his or her delegate, is satisfied that an attendance pass-holder is unable to attend the 2016 Commemoration(s) due to death or ill-health, then the Secretary (or delegate) may in his or her absolute discretion permit a relevant accompanying guest to nominate a person to attend the Commemoration with them, subject to that person providing all necessary information and agreeing to these terms and conditions. A new attendance pass, bearing the nominee's name and passport details, will be issued.
22. The Secretary (or delegate) may in his or her absolute discretion issue or reallocate an attendance pass at any time (including before the commencement of the application process) where the Secretary (or delegate) is satisfied that it is appropriate to do so. The Secretary (or delegate) may impose conditions for the issuance or reallocation of passes under this clause in his or her absolute discretion.
23. Attendance passes cannot be used by anyone other than the person whose name appears on it. All attendance pass-holders will be required to have with them at all times photographic identification in the form of a passport or a current Australian issued driving license.
24. Any holder of an attendance pass must have a valid pass in their possession to enter the Commemoration sites and must retain their passes at all times during the Commemoration.
25. The Australian Government by its delegate may ask for reasonable proof that the bearer of the attendance pass is the pass-holder and has been provided with the pass

in accordance with the allocation rules or any other ticket distribution methods employed by the Australian Government.

26. Re admission to the Fromelles 2016 Commemoration(s) will be permitted between commemorative services on the day of 19 July 2016.
27. No re admissions to the Pozières 2016 Commemoration(s) will be permitted on the day of 23 July 2016.

### **Filming of the Commemoration**

28. The 2016 Commemoration(s) will be filmed for live and recorded transmission, including internet streaming. Attendance pass-holders hereby give their express consent to the use of their actual or simulated likeness in connection with the production, exhibition, advertising or exploitation of any film, video and/or audio recording of the Commemoration and/or any element thereof in any/all media throughout the world in perpetuity.
29. Acknowledgement and application of terms and conditions, and defined terms.
30. In these terms and conditions, a reference to a delegate of the Australian Government is a reference to the Secretary or any person appointed by the Secretary or his or her delegate for the purposes of the Allocation Rules, these Terms and Conditions or for the 2016 Commemoration(s).
31. In these terms and conditions, a reference to a discretion or power that may be exercised by the Australian Government is a reference to the power or discretion that may be exercised by the Secretary or any person appointed by the Secretary or his or her delegate for the purposes of the Allocation Rules, these Terms and Conditions or for the 2016 Commemoration(s).
32. The Australian Government has contracted Ticketek Pty Ltd (Ticketek) to provide attendance passes to all persons



invited by the Australian Government to attend the 2016 Commemoration(s). The attendance passes will therefore also be subject to Ticketek's terms and conditions.

33. The Privacy Policy is applicable to all attendance pass-holders.
34. These terms and conditions are governed by the laws of Australia.
35. Any reference to the allocation rules and the terms and conditions is a reference to the allocation rules and the terms and conditions as amended from time to time in accordance with the rules or terms and conditions.
36. As pass holders are bound by the allocation rules and terms and conditions as amended from time to time, pass holders are responsible for informing themselves of any amendments to the rules and terms and conditions, which may be viewed on the Australian Government's website.

### **Attendance Pass Rules and Privacy Policy**

A copy of the Attendance Pass Rules and Privacy Policy can be found online at [www.anzaccentenary.gov.au](http://www.anzaccentenary.gov.au).

### **Acceptance Reminder**

In the Attendance Pass application form and acceptance of offer, individuals were required to accept and agree that:

- ✓ Yes, you read the summary about the experience and understand the associated with attending the 2016 Commemorations.
- ✓ Yes, you understand that the 2016 Commemorations are official commemorative services, and, if you attend the services, you will maintain the dignity and solemnity of the 2016 Commemorations.
- ✓ Yes, you understand that you will need to make your own travel arrangements to Fromelles and/or Pozières in France and pay for all costs including flights, accommodation, transport, travel insurance, passport and visa, and all incidental expenses.
- ✓ Yes, you understand that you applied for the opportunity to receive an attendance pass to gain entry to the 2016 Commemorations.
- ✓ Yes, you understand that individuals over the age of three years old (Born on or after 19 July 2013), on the date of the commemoration, must apply for and hold an attendance pass to gain access to the 2016 Commemorations.
- ✓ Yes, you read and accepted the terms of the 2016 Commemorations application privacy policy and agreed that your information may be used for the purposes set out in that policy.
- ✓ Yes, you read and accepted the attendance pass rules and terms and conditions of entry in the application and attendance at the 2016 Commemorations.

## Contact Information

### Online

Anzac Centenary Website – [www.anzaccentenary.gov.au](http://www.anzaccentenary.gov.au)

Facebook – DVA Aus / Anzac Centenary

Twitter - @DVAAus

### In Australia

#### **Ticketek**

Monday to Saturday: 9am to 9pm

Sunday and Public Holidays: 9am to 7pm

Telephone: 1300 364 002

International Callers: +61 3 9039 9318

#### **Department of Veterans' Affairs**

Monday to Friday: 8am to 5pm

Email: [france@dva.gov.au](mailto:france@dva.gov.au)

Telephone: 133 254

International Callers: +61 2 6289 1133

### In France

The number 112 can be dialled from anywhere in Europe for emergency services (medical, fire and police).

In France, Australians can obtain consular assistance from the:

#### **Australian Embassy**

4, rue Jean Rey

75724 Paris

Cedex 15

Telephone: +33 140 593 300

Telephone (Emergency after hours): +61 2 6261 3304

Facsimile: +33 140 593 310

Email: [Consular.Paris@dfat.gov.au](mailto:Consular.Paris@dfat.gov.au)

For the latest travel advice on France, please visit the Department of Foreign Affairs and Trade's Smartraveller website at [www.smartraveller.gov.au](http://www.smartraveller.gov.au).

Australians are also encouraged to subscribe to the travel advice for France so they receive free instant email notification each time the travel advice is updated.



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Australian Government  
Department of Veterans' Affairs